



Group Planning Guide

Thank you for choosing JFBB for your 2018-19 winter destinations where your group will enjoy the best of winter fun!

The Group Trip Planning Kit will help you organize and plan your trip to JFBB with the greatest of ease. In addition, our group sales representatives are available to answer any questions and assist you through the process.

Contact us today to reserve a date for your trip - call Tracy or Sharon at 570-443-8425, ext. 2070 or email at groupsales@jfbb.com

It's easy being a Group Leader...

For starters....

- ✓ Make a reservation at least 24 hours in advance...the sooner the better.
- ✓ Get 15+ people to participate.
- ✓ Collect funds - no money due in advance.

Later....

- ✓ Confirm your reservation and provide us with your estimated numbers one week in advance using the Group Numbers Summary.
- ✓ Pick-up the tickets at Group Sales the day of the trip, and distribute the tickets to your group members.

What's next...

Once you make a reservation, your JFBB Group Sales Representative will email you a confirmation that includes the following forms:

Equipment Rental Form - Anyone renting skis or snowboards must fill out the form and carry it with them through the Rental Shop.

Helmet Rental Form - Anyone renting a helmet must complete the form and carry it with them through the Rental Shop.

Snow Tubing form - Each individual snow tubing must complete a snow tubing form. If under 18 the form must be signed by a parent or guardian. The snow tubing forms must be collected by the group leader and handed into Group Sales upon picking up the snow tubing tickets.

Group Numbers Summary - Please complete this form and fax, call or email JFBB Group Sales with your ticket order 2 to 10 days before your trip. We will print your ticket order based on these numbers; upon check-in you can edit your order and pay for only the tickets needed (must be at least 15+ tickets to get the group rate).

SnowMonster Reservations: - Snow Monster programs must be reserved in advance & paid in full before arrival. The reservation form must be sent in at least a week in advance as it is a premium program and will sell out.

Getting here...

GPS addresses:

Big Boulder - 357 Big Boulder Drive, Lake Harmony, PA
Jack Frost - 434 Jack Frost Mountain Road, Blakeslee, PA

Easily accessible from I-80 or PA Turnpike
EZ PASS Exit off of NE Ext. of PA Turnpike. **Save at least 15 minutes of driving time to Big Boulder!** The exit is #87 to Rt. 903.

There is no charge for parking at JFBB.

Where to go when you arrive....

Big Boulder Group Sales: located in the tunnel entrance of the Main Lodge.

Jack Frost Mountain Group Sales: located in the rear of the Rental Shop.

Ticket distribution & Payment:

The Group Leader must check into the Group Sales Office at the location they have designated to pick up the tickets for the group.

Car Groups: Have a meeting area in the Main Lodge where you will meet your group to distribute the tickets.

Bus Groups: Have the group remain on the bus while the group leader gets the tickets from the Group Office for distribution.

*After distributing the tickets to your group any remaining tickets must be returned to Group Sales to be deducted from your bill. As long as the ticket is unused and was not attached to a garment, it can be returned.

*Please be aware that only the Group Leader can make changes to the ticket order or return tickets not used.

*Please provide your cell phone number to the Group Sales Office in case we would need to reach you for any reason.

*The Group Leader makes payment on the day of the trip in one transaction. You pay for only the tickets that you use on the day of the trip (must maintain 15 person minimum to get the group rate).

***We accept cash, Visa, MasterCard, Amex & Discover. Checks are accepted for groups only and must be made payable to JFBB.**

*Lift Tickets, rental tickets and lesson tickets print separately.

*Once ticketed, those who need rental equipment proceed to the Rental Shop to pick-up ski or snowboard equipment and/or helmets. The rental ticket will be collected upon issuing equipment.

*Encourage those not renting equipment to go directly to the main lodge after they receive their tickets. Lockers are available on-site.



Rental Shop Procedures:

Each individual must have their lift ticket attached to their jacket or snow pants using the zip tie provided. The rental ticket and helmet tickets are a separate ticket and must be handed in when picking up the equipment in the rental shop. ***Remember to have your completed rental form in hand to expedite the process.***

Going to Big Boulder after Jack Frost....

If you choose to go to Big Boulder for the evening session, you have 2 options:

Take your equipment with you and return it at Big Boulder

Or ask one of our rental associates for a rental ticket and grab a new set of equipment at Big Boulder.

JFBB Helmet Policy

JFBB recommends helmets as a consideration for skiing, snowboarding and snow tubing participants. We encourage all participants to educate themselves about the benefits and limitations of helmets while skiing, snowboarding and snow tubing. JFBB supports individual and parental rights to choose to wear a helmet, or not, while skiing, snowboarding or snow tubing. JFBB promotes responsible skiing and snowboarding behavior as the key to long-term slope safety. Follow Your Responsibility Code.

Helmets can be rented from our JFBB Rental Shops or purchased at our Ski Shops. If renting a helmet, please have a completed helmet form in hand when picking up the equipment from the rental shop. A separate ticket will be issued for helmet rentals that must be turned in at the rental shop when picking up the helmet.

The more you prepare your group, the quicker you will proceed through the Rental Shop and get out on the mountain for winter fun!



Lesson Information:

Each individual must have their lift ticket attached to their jacket or snow pants using a zip tie prior to entering the lesson; the lesson ticket is a separate ticket that must be handed to the instructor upon joining the lesson.

Discovery Beginner Lesson - Ages 8 and over

This lesson is geared so that the students can move through the stations at their own pace. Everyone learns at a different rate and this beginner lesson allows the student the time needed to master the skills necessary to ski on a beginner slope. This is a 2 hour lesson starting every hour:

Lessons continued...

Jack Frost sessions: 9 am to 11 am; 10 am to 12 pm; 11 am to 1 pm; 12 pm to 2 pm; 1 pm to 3 pm; 2 pm to 4 pm.

Big Boulder sessions: *Monday thru Friday:* 3 pm to 5 pm; 4 pm to 6 pm; 5 pm to 7 pm; 6 pm to 8 pm. *Weekends and holidays:* 9 am to 11 am; 10 am to 12 pm; 11 am to 1 pm; 12 pm to 2 pm; 1 pm to 3 pm; 2 pm to 4 pm; 3 pm to 5 pm; 4 pm to 6 pm; 6 pm to 8 pm.

Group Advanced Lessons - Intermediate - Ages 8 and over

If you have skied or snowboarded before, we have an advanced lesson for novice through advanced. The students are divided according to their ability and the lesson lasts for approximately 1 hour. Please arrive 10 minutes prior to the scheduled lesson time.

Advanced lessons times:

Jack Frost: 10 am; 2 pm

Big Boulder: *Monday thru Friday:* 3 pm; 6 pm. *Weekends and holidays:* 10 am; 2 pm; 6 pm.

SnowMonsters - Kids Program - fully supervised

Ages 3 to 12 - Ski

Ages 7 to 12 - Snowboard

Make learning the basics of winter sports for kids (ages 3 to 12 years) easy and fun within our SnowMonster Programs. The lessons are supervised and students learn everything from how to come to a complete stop to how to safely use a chair lift. Classes are divided by students' abilities and safety always comes first. The three-hour sessions include supervised instruction both indoors and outdoors which includes organizational and break times. *See below for all program session times.*

SNOW TIGERS - ages 3 to 6 years of age

This program allows children to experience the sport of skiing. The lesson is an indoor and outdoor fully-supervised lesson. The lesson includes games and activities to get children familiar with their skiing equipment and some basic skills. This group stays in our children's teaching area.

SNOW SNAKES - ages 7 to 12 years of age

This fully-supervised lesson is for **first-time skiers**. Our instructors will guide the children to progress to the next level of skiing in a safe and fun environment. Skier children will be skiing on all terrain according to their ability and ride the chair lift to the top.

ADVANCED SNOW SNAKES - ages 7 to 12 years of age

This fully-supervised lesson is for skiers of **all abilities**. Our instructors will guide the children to progress to the next level of skiing in a safe and fun environment. Skier children will be skiing on all terrain according to their ability and ride the chair lift to the top.

SNOWBOARD BEAVERS - ages 7 to 12 years of age

This program teaches children to learn how to ride or to assist in advancing them to the next level if they have already snowboarded.

SnowMonster Programs MUST BE RESERVED IN ADVANCE. If you have any SnowMonsters in your group please reserve them using the SnowMonsters Group Reservation Sheet provided when you made the reservation. SnowMonsters is a premium product so it is best to reserve as early as possible.

Lesson Locations:

Once geared up, dressed, proceed to the following locations:

Big Boulder:

Discover Beginner lessons meet at the Snow Sports Meeting Area near the Snowsport Learning Center. Look for the flags!

Intermediate lessons meet at the bottom of Little Boulder trail.

SnowMonster participants must check-in at the Kids Center in the Snowsport Learning Center.

Jack Frost Mountain:

Discover Beginner Lessons meet next to the rental shop.

Intermediate lessons meet at the Snow Sports Meeting Area located at the top of the mountain. Look for the flags!

SnowMonster participants must check-in at the Kids Center located in the SnowSports Learning Center in the circle driveway.



Your Responsibility Code

Follow the "Your Responsibility Code," the seven safety rules of the slopes:

1. Always stay in control and be able to stop or avoid other people or objects.
2. People ahead of you have the right of way. It is your responsibility to avoid them.
3. You must not stop where you obstruct a trail or are not visible from above.
4. Whenever starting downhill or merging into a trail, look uphill and yield to others.
5. Always use devices to help prevent run away equipment.
6. Observe all posted signs and warnings. Keep off closed trails and out of closed areas.
7. Prior to using any lift, you must have the knowledge and ability to load, ride, and unload safely.

Know The Code.
It's Your Responsibility

This is a partial list. Be safety conscious.
Officially endorsed by the NATIONAL SKI AREAS ASSOCIATION

Snow Tubing:

IMPORTANT: Each individual snow tubing must complete and sign a snow tubing liability release form. This form must be collected by the Group Leader and turned in at the Group Sales Office when picking up the tickets. Forms can be found on our website here: <https://www.jfbb.com/group-sales/>

Please arrive 30 minutes prior to your scheduled session. Sessions do not overlap. If you are late you have the option to tube the remainder of the scheduled session (if available) or wait until the next session begins to get a full 3 hours. Snow tubing sessions can sell out. Once your tickets are purchased you are guaranteed into a session. A group reservation does not guarantee entry into a snow tubing session.

There is a 42 inch height *recommendation* for snow tubing. Each individual must sit in their own tube; there is no lap sitting for safety reasons. If chute conditions permit, tubers may form a chain to slide down the hill.

Snow Tubing 3 hour set sessions. (Sessions can sell out and are subject to availability.)

Sessions:

Jack Frost and Big Boulder: Saturday, Sundays & Holidays - 10 am to 1 pm, 1 pm to 4 pm

Big Boulder only: Saturday, Sundays & Holidays - 4 pm to 7 pm

Big Boulder only: Saturday & Holidays - 7 pm to close

Sunday night special at BB is 4 pm to 8 pm - regular ticket window deal

Full Days:

Big Boulder: Thursdays - 3 pm to 9 pm; Fridays - 3 pm to 10 pm.

Jack Frost: Fridays, Saturdays & Sundays - 10 am to 4 pm

When providing us with your numbers summary/ticket order make certain to specify what tubing session is desired.

The snow tubing add-on must be combined with same day lift ticket.

Please understand that hard ski boots will not be permitted on the snow tubing chutes.

Helmets are permitted on the snow tubing chutes.

GROUP RESERVATION BLACKOUT DATES:

Group reservations for snow tubing are **not** available **January 19–21, 2019, February 16-18, 2019.**

Please Note: During those periods, if you have tubers in your group, they can be included in your count, but the rate is the regular window rate: \$27 for a 3 hour set session, & \$47 for the open to close.

Snow tubing add-on is **not** available during most **holiday periods.**

Every Sunday Night is Family Night at snow tubing: \$20 per person—individuals must purchase their tickets at snow tubing and will not be considered part of a group. Hours 4 pm to 8 pm. No reservations are necessary.

Lock up your stuff....

Storing your stuff inside:

Jack Frost:

- ✓ Storage bins and lockers are located throughout the lodge. Anything of value should be secured in a locker or in the free bag check rather than a storage bin.
- ✓ We offer a **free bag check** at JF on weekends and holidays. It is located in the lodge near the burrito bar.
- ✓ JF has small lockers available for .50 cents each entry. These are found in the rental shop, the front foyer, and across from the Burrito Bar.
- ✓ Daily lockers are for rent for a \$15 fee and a \$5 refundable key deposit. These lockers can store 6 pairs of skis, or 2 pair of skis and 1 snowboard. Accessories can be stored in these lockers as well. These lockers are found at the west end of the lodge near Guest Services. These locker rentals are purchased at Guest Services.
- ✓ New, kiosk-based lockers are located in the Rental Shop; small locker is \$5 and larger locker is \$10. You get a 4-digit code that allows unlimited access. Kiosk accepts credit cards or cash (exact change is required).

Big Boulder:

- ✓ Storage bins are located in the Tannenbaum room. Anything of value should be secured in a locker rather than a storage bin.
- ✓ Small lockers, .50 cents each entry, are located outdoors in the tunnel between Guest Services and the Rental Shop.
- ✓ Large lockers are located just inside the entrance to the Rental Shop hallway; \$15 per day and a \$5 refundable key deposit; these lockers are purchased at Guest Services.
- ✓ Kiosk-based lockers are located in the Rental Shop hallway; small locker is \$5 and larger locker is \$10. You get a 4-digit code that allows unlimited access. Kiosk accepts credit cards or cash (exact change is required).

UTILIZE THE FREE EQUIPMENT CHECK FOR PERSONAL EQUIPMENT!

Remember to always lock your personal ski and snowboard equipment when not in use. Keep people honest!

We offer a **FREE personal equipment check** at both JF & BB, so don't take chances!

- ✓ At JF the Free Equipment Check is located at the top of the mountain across from the Kids Learning Area. Please keep in mind that the free equipment check is for personal equipment only and not JFBB rental equipment.
- ✓ At BB the Free Equipment Check is located inside the rental shop pole room. The entrance is found at the slope side exit of the rental shop. Please keep in mind that the free equipment check is for personal equipment only. Rental equipment can be stored on any of the racks outside.



First Aid

Group Leaders are advised to stop in at Ski Patrol with emergency contact information.

Locations for First Aid:

Big Boulder - bottom of Mittle-Weg.

Jack Frost - Deck off of Main Lodge, directly across from the Rental Shop.

Food & Beverage

You won't go hungry! JF & BB have cafeterias with a vast menu, burrito bars, pizza, coffee/sandwich shops and more! We offer vegan, vegetarian, and gluten free options - just ask. Take a breather at the Frosty Toboggan sit down restaurant at Jack Frost. Both mountains have lounges with live entertainment on most weekends.

Groups of 20 or more can take advantage of our fantastic meal deals:

\$3.50 per person for 2 slices of plain pizza & a small fountain beverage; \$4 for pepperoni slices.

Purchase a food voucher for \$13.50 and redeem it for \$15 worth of food & beverage at any outlet.

Order 4 or more plain pies and pay only \$11.00 per pie; \$13 with extra topping.

Retail Shops

Forget something? Stop by the JFBB area retail shops carrying ski & snowboard apparel at both locations! Gloves, hats, pants, accessories, souvenirs, we have it all!

ATM Machines & Change Machines

There are ATM Machines at both areas in the main lodge.

JF has a change machine located at the west end of the building past Guest Services.

BB does not have a change machine, but change can be dispensed at Guest Services.

Lost & Found

Lost & Found is located at Guest Services at both areas.

JFBB

Hours of Operation

2018-19

SKIING & SNOWBOARDING

Big Boulder:

Monday--Thursday: 3pm - 9pm

Friday: 3pm-10pm

Saturday: 8am - 10pm

Sunday: 8am - 8pm

Holidays: 8 am - 9 pm

Jack Frost Mountain:

Monday--Friday: 9 am to 4 pm

Saturday & Sunday: 8 am to 4 pm

Holidays: 8 am to 4 pm

SNOW TUBING

Big Boulder:

Monday - Wednesday: Not opened

Thursday: 3 pm to 9 pm

Friday: 3 pm to 10 pm

Saturday: 10 am to 10 pm

Sunday: 10 am to 8 pm

Holidays: 10 am to 9 pm (MLK & Pres. Week)

Jack Frost Mountain:

Monday--Thursday: Not opened

Friday: 10 am to 4 pm

Saturday: 10 am to 4 pm

Sunday: 10 am to 4 pm

Holidays: 10 am to 4 pm

Holiday Dates:

Dec. 26, 2018 through Jan. 1, 2019

Jan. 19-21, 2018, Feb. 16-22, 2019

Christmas Eve: BB Closed

Christmas Day: JF Closed, BB open 12 pm to 6 pm

Please Note: JF snow tubing closed on 1/4 & 3/1, 2019

